# 2025 Registration & Tiered Pricing FAQs

## **How do I register for Summer Camp?**

In 2025 we will continue using the CampDoc system for Summer Camp registration! If your camper has attended GSCSNJ Camps in the past, you are already familiar with the **CampDoc** system used for health records. Now you will only need one profile for all your campers' information. If you have forgotten your password, you can request a reset or forgot password at the login screen.

All members must create an account with CampDoc to access the registration portal. It is important to use the most updated version of Google Chrome, Mozilla Firefox, Microsoft Edge, or Safari to accept your invitation. Other browsers will not work with this secure system.

#### Follow these steps to get into our CampDoc portal:

- Click on the "Register for Camp Now" button from one of the following: our homepage, link from the registration email or QR code from our brochure. Then click "Continue to Registration" to enter our camp registration portal, CAMPDOC. Please note that you must follow this path to access CAMPDOC—it is a unique link specific to our council and our camps.
- Sign Up Instructions DocNetwork Help Center
- **Returning campers**, login to your existing CampDoc account. Forgot your password? Click on the reset password. **Please do not create a new account.**
- New camp families must create an account for your family and camper(s). An adult must create the account for themselves and then add their camper(s).
  - Attention: New families cannot register for a camp session, unless they create an account first.
- Register Instructions DocNetwork Help Center
- From here, you will be able to register for all GSCSNJ camp modules for one or more campers in your family. Once you have completed all of the required steps for your camper's enrollment/registration, an account update will be emailed to you. Prior to the camp season, you will receive emails reminding you of action items(balance due & health form completion).

## **Quick overview of the CampDoc Summer Camp Registration Process:**

- In the participant's profile, click Registration.
- Click the **REGISTER FOR A NEW SESSION** button.
- Select the grade your camper will be going into in September 2025.
- Check the box(es) to select the session(s) for which you want to register.
- Click the CONTINUE button, and then follow any other prompts to complete the registration.

## What is Tiered Pricing?

- To accommodate all of our families, there are three pricing levels. Choose the tier that is
  most suitable for your family. Each household makes this decision, and additional
  financial documents will not be required. We want to make sure every camper has
  the opportunity to explore the outdoors!
- When you register, you will be asked to select the tier your family can afford. When you
  register for Summer Camp, all of the prices for each session will be listed with the Tier3
  pricing option. If you prefer to pay Tier1 or Tier2 you will be able to apply for a coupon at
  check out. Use code TIER1 to receive the subsidized cost or use code TIER2 for the
  standard cost.
  - Tier One (Tier1)--Our partially subsidized cost for families looking to save a little.
     While this option does not cover the cost of camp entirely, it does help us pay for program supplies, staffing, food, and maintenance. Girl Scouts of Central & Southern, NJ subsidizes the remainder of the cost through other revenue sources, donations, and grants.
  - Tier Two (Tier2)--The standard fee that we are asking as many members as possible to pay. This option is the closest to the actual cost of camp that helps to pay for program supplies, staffing, food, and maintenance without additional subsidies.
  - Tier Three (Tier3)--This fee is inclusive of the standard fee, but is for families that are able to contribute a little extra to ensure the longevity of our Summer Camp program. Every additional bit helps.

## Are there other fees or ways to save?

- Yes, you will need to pay extra for the following:
  - Member & Non-Member Fee
    - Please choose the \$45 Non-member fee if you have not renewed your membership for 2025.
    - Please choose non-member only attending summer camp if that is all you are interested in.
    - Need assistance? Call Customer Care at 856.795.1560
  - Before & After Care
    - The cost for this add on is \$80. If you are utilizing this add on, you are eligible for the \$30 **OWNTRANSPORT25** coupon
  - To maintain the high quality and sustainability of our camp programs, we are introducing a one-time 2.75% Credit Card or a 1.5% ACH Administrative Fee.
    - This fee helps cover rising costs associated with credit card processing and administrative expenses. The fee will be applied per camper registration and included in the total payment, ensuring transparency with a clear payment breakdown, including the convenience fee.
    - If you would like to pay via personal check, please mail it to our office at 40 Brace Rd. Cherry Hill, NJ 08034 and we will waive the fee.
- However, you can apply any COUPON CODES for Summer 2025
  - **EARLYBIRD25** during the first 6 weeks of registration (applied automatically)

- SIBLING25 (Use this coupon for \$25 each additional camper you are registering for summer camp. This coupon must be applied to all sessions where multiple campers from the same family are being registered in your account.)
- OWNTRANSPORT25 (Use this coupon for \$30 if you are driving your camper to camp. This applies to any family choosing Before & After Care or simply dropping off and picking up your camper instead of using Council provided bussing)
- If you are an active **Troop Leader** in myGS then contact Customer Care who will verify this information and apply a \$25 discount.
- You may enter one of our Tiered pricing coupons if you would like! Again, all of our programs are listed at the Tier3 price point. To save \$60 and pay our subsidized rate, use the code TIER1. To save \$40 and pay our standard rate, use the code TIER2.
- As part of the registration process, you will have the option to purchase travel and emergency medical protection. This is a third party vendor (CampDoc or GSCSNJ doesn't endorse these plans) To add coverage Click the ADD PROTECTION PLAN button and follow the steps. To decline coverage, click the DECLINE PROTECTION PLAN button.

### Confirm your order & finalize your payment!

- Select your payment option. Do one of the following, depending on whether you want to pay the full amount, other amount, or set up a payment plan:
  - o To pay the full amount, select Full.
  - To pay the minimum (\$75 deposit per session) is the required amount set by GSCSNJ for registration to secure your spot, select Other.
  - To set up a simple and convenient payment plan to make payments over time, select None. In the follow-up Set up a payment plan? section, select Yes.
    - If you are setting up a payment plan, enter the number of months over which you will pay off the total amount, and the day of the month for the payment plan to process. Please note that all payments for summer camp are due by June 1st.
    - At this time you may create a payment plan for your camper(s) tuition balance. You have the option to choose the number of payment and the due date. This transaction will occur automatically each month. You may also choose to access your account at any time to pay the remaining balance. All camp balances are due by June 1st.
    - Registration made after June 1st must be paid in full, unless a payment plan has been arranged by Customer Care or the Camp Operations Executive.
- Add a new payment method (credit, debit or checking account)
- After reviewing your information, click the PAY [\$XXX] AND REGISTER button.
  - o Your child is not registered for any session unless this button is clicked.

Need help? Contact customercare@gscsnj.org or call 856.795.1560

#### What's Next?

- You will receive a confirmation email that states your camper is registered. If you
  do not see the word "registered" under "Status," log back in and make sure the
  registration fee was paid.
- On your camp dashboard, you will be able to fill out the needed Health History information and additional camp program forms. Required forms must be completed by June 15th. Families should complete all forms openly and honestly. This information is used to provide the best level of care possible for your camper.
- Each Camp's Family Handbook and additional information for each camp will be available on <a href="https://www.gscsnj.org">www.gscsnj.org</a> in early spring under the Summer/Outdoor Tab.

# **Other Frequently Asked Questions**

### What is the deadline for registration?

Registrations are accepted until the program is full, or two weeks prior to the program start date, whichever comes first.

#### How do cancellations or transfers work?

Cancellations requested before June 1st, will be refunded less the \$75 deposit per session. Cancellations after June 1st, will not be refunded except for requests due to a death in the immediate family or medical necessity (written note from physician or a verified document for a death in the family must accompany request). These refunds will be processed, less the \$75 per session, non-refundable, nontransferrable, camp registration fee. Transfers requested to an existing reservation to make changes to a different week or session will incur a \$40 transfer fee.

Weather-related refunds are not given unless the camp is closed. If the camp is closed due to weather, prorated refunds will be issued to registered campers. Communicable disease exposure related cancellations and refunds are approved on a case by case basis.

#### Can we use Financial Aid to pay for camp?

Yes! If available through our council. You can use our Financial Aid program, Council Cares, to pay for camp. Please choose TIER 1 pricing if you are considering this option. Best practice is to pay the \$75 deposit to hold your space, then submit the request for Council Cares via email at councilcares@gscsnj.org

Instructions for Completion of Council Cares Financial Assistance Application